

## Sue Landis

### Co-Founder, Head of Learning and Development

Sue is a seasoned facilitator who excels in delivering a wide range of soft skill and leadership training courses. She has an engaging, energetic and hands-on style that people find very personable and easy to work with. One of her strengths is the ability to customise training to maximise the impact for the client, whether it be one-on-one, team coaching or in a group workshop setting. Her talents consistently produce outstanding feedback from participants:

#### **Leadership Development**

'The leadership development training was excellent from the start to finish. We couldn't have asked for a better facilitator in Sue and her knowledge level was to a very high standard. She presented in such a way that catered to all of the participants and made it a very interactive environment involving everyone. I not only met my objectives, but I left feeling I had learned far more than I expected.'

#### **Advanced Facilitation Skills Course**

'Sue did a great job tailoring her delivery to my role and learning goals. She was very conscious of making sure the course was valuable and created an open positive learning environment. Really enjoyed the REACH profile.'

#### **Dealing with Difficult People in the Workplace Course**

'I found the trainer to be excellent. She was extremely knowledgeable and passionate about the topic. She was very engaging.'

#### **Emotional Intelligence Course**

'Sue did a great job of tailoring the content to our needs. I really appreciated how she let the conversation evolve rather than tried to direct it. I got a lot out of the course.'

Sue has held corporate executive roles in New Zealand and internationally with a focus on developing the workforce to deliver on important business goals. After leaving corporate life Sue built several successful entrepreneurial businesses which has given her a deep understanding of the needs of small to medium-sized enterprises.

Sue has a number of certifications and qualifications that support her work:

- Certified Coach - Institute of Executive Coaching and Leadership (IECL)
- Accredited Team Coach (ITCA) European Mentoring and Coaching Council (EMCC)
- REACH Practitioner – Advanced Certification
- Myers-Briggs MBTI Certified
- NZ Certificate in Adult and Tertiary Teaching
- Member - International Coaching Federation (ICF)

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